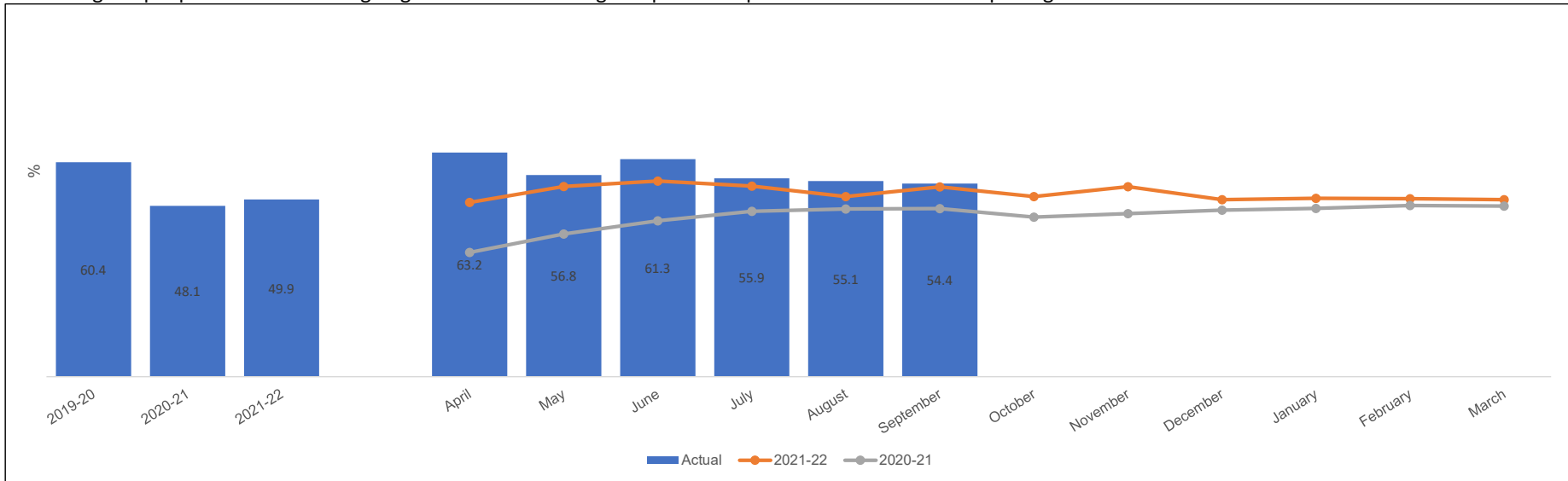


### Self Directed Support

Percentage of people who have no ongoing care needs following completion of provision of a reablement package - ASC 019



When comparing the number of people who have no ongoing care needs following a completion of a reablement package at the same point over the past three years, it is showing an improving landscape. In September 2022 it shows 124 out of 228 clients with no ongoing care needs in comparison to, September 2021 shows 123 out of 230 clients with no ongoing care needs and in September 2020 107 out of 226 clients with no ongoing care needs.

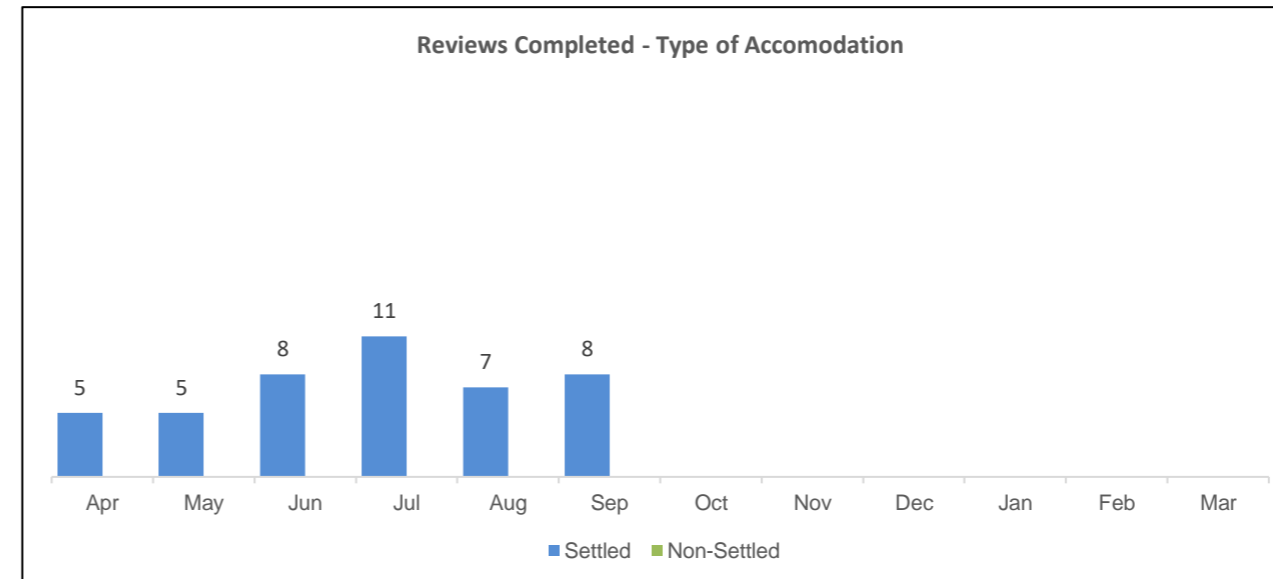
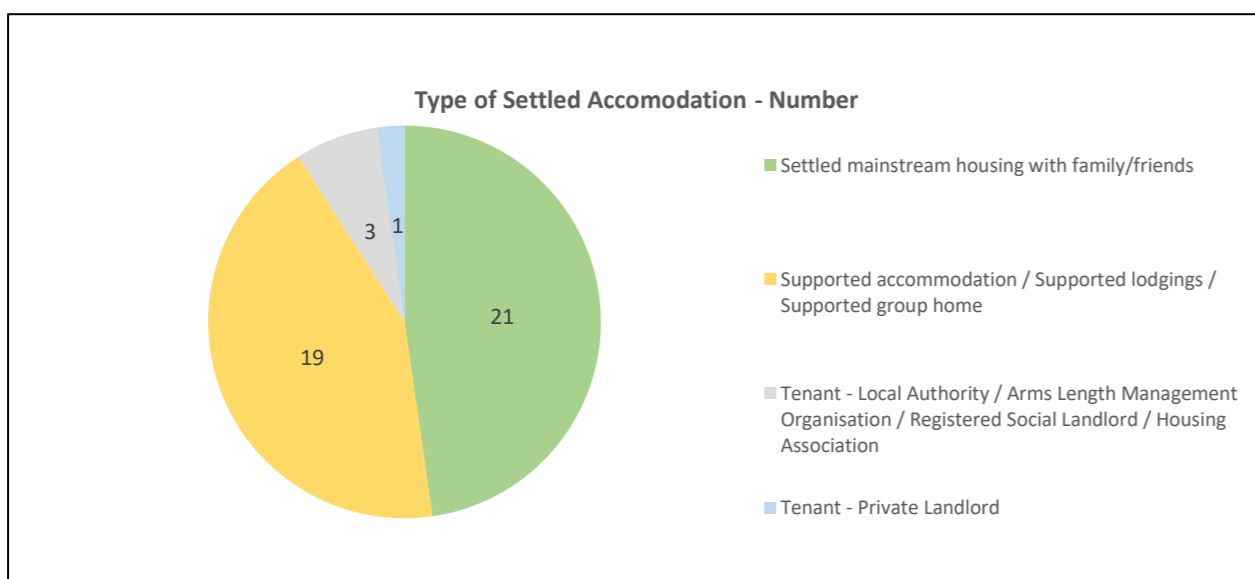
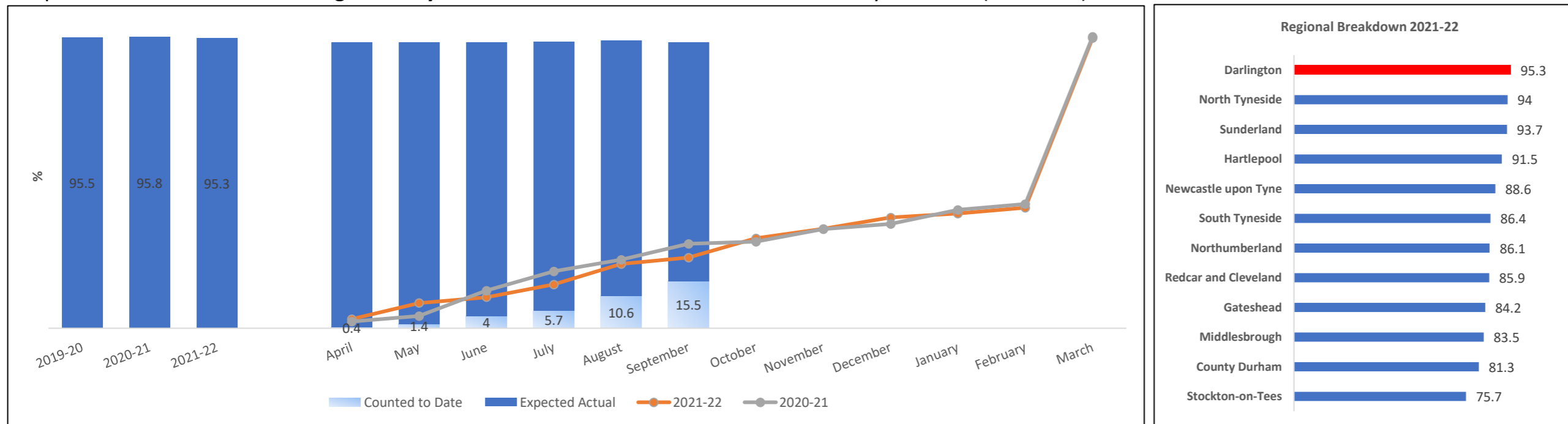
This indicator is showing that this year we are performing better than previous years. Feedback from the service area is suggesting that complexity of cases is increasing. To address this we are going to introduce new reports in the next financial year which will capture the number of clients with multiple carers which will help to support evidence the increase in complexity.

The number of clients being referred to RIACT as part of a hospital discharge has continued to increase year on year. The total number of hospital discharges between April - September 2022 was 581, whilst for the same period during 2021-22 the total was 469 and 372 for 2020-21. Although not all of these referrals progress to receive a service it does demonstrate the increase in numbers the service area are currently experiencing.

For Quarter 2 it was reported that 26.3% needs had decreased, 13.2 needs had increased and 5.3% stayed the same. The remaining 55.1% are those who no longer had ongoing care needs.

### Self Directed Support

Proportion of adults with a **learning disability** who live in their **own home** or with their family - ASC 045 (ASCOF 1G)



Altogether there have been 81 reviews completed for both 18-64 and 65+ age groups. Since April 44 adults aged between 18-64 have had their accommodation status updated following on from their reviews (15.5%).

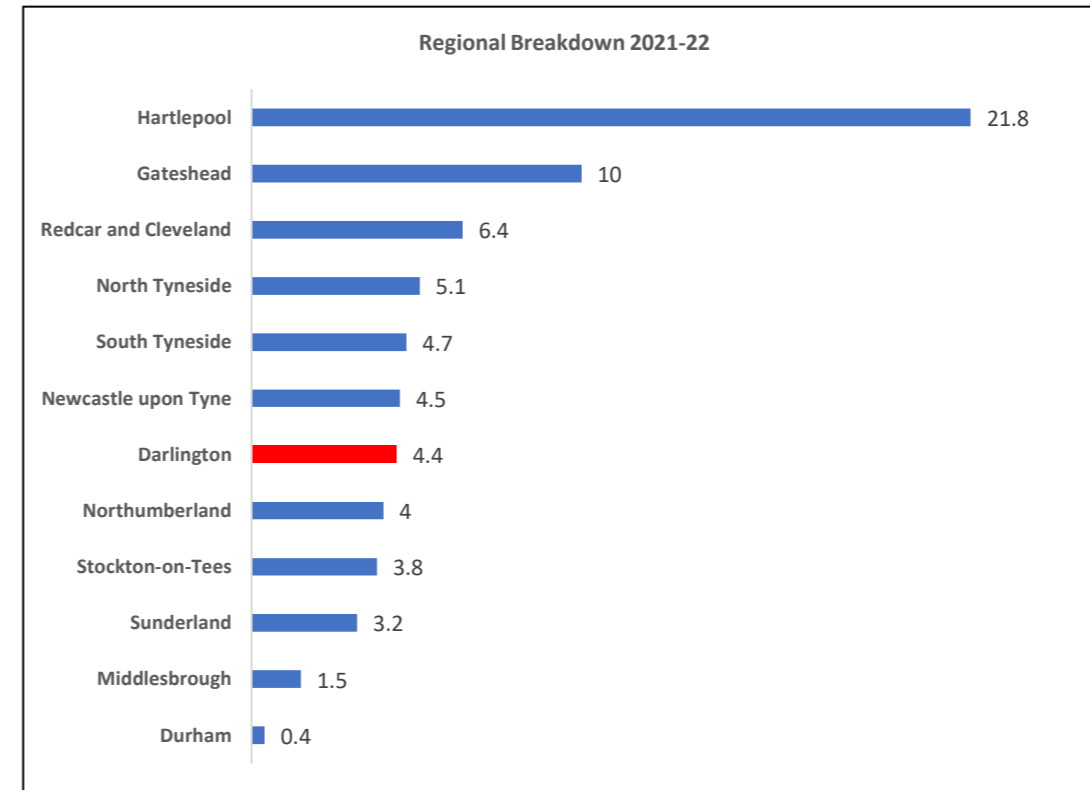
As there has been an unexpected increase in the number of new cases received by the Adult Learning Disability Team this has impacted the ability to complete the planned amount of reviews as the assessments are prioritised and need to be completed before the review which can result in reviews being put on hold.

Positively all of the reviews completed to date so far this year show we haven't had any none settled accommodation types.

**Self Directed Support**

Proportion of adults with a **learning disability** in **paid employment** - ASC 046 (ASCOF 1E)

Clients checked and in paid employment since April 2022		
Client's ID	Job Title	Employer's Name
194298	Recruitment Support	Dimensions

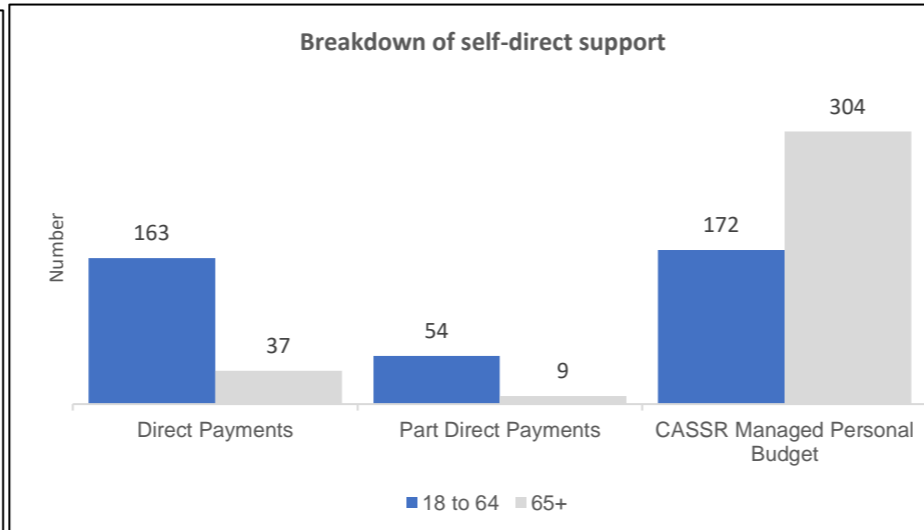
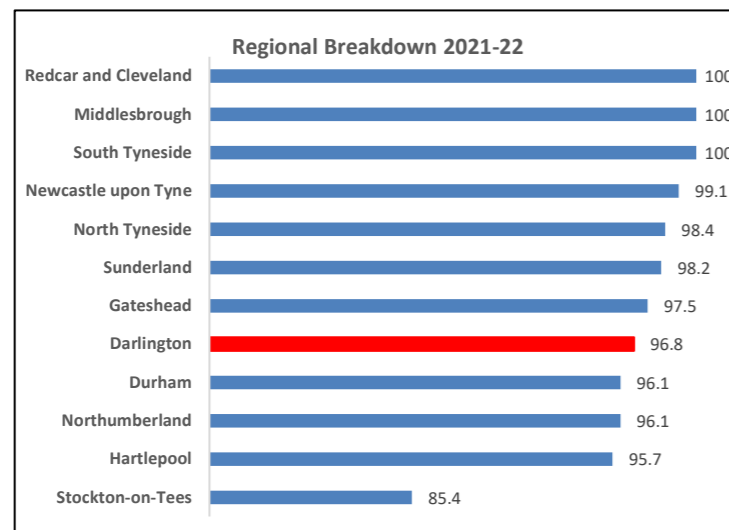
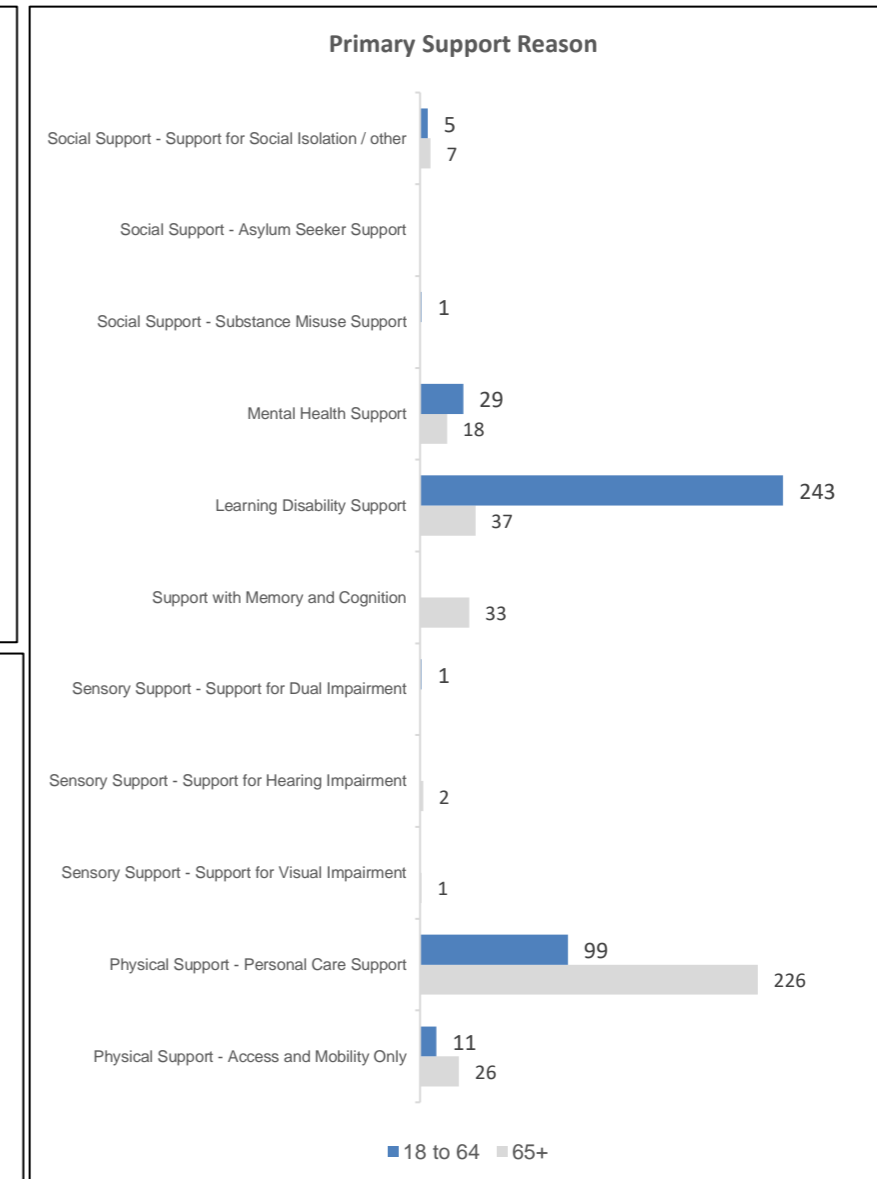
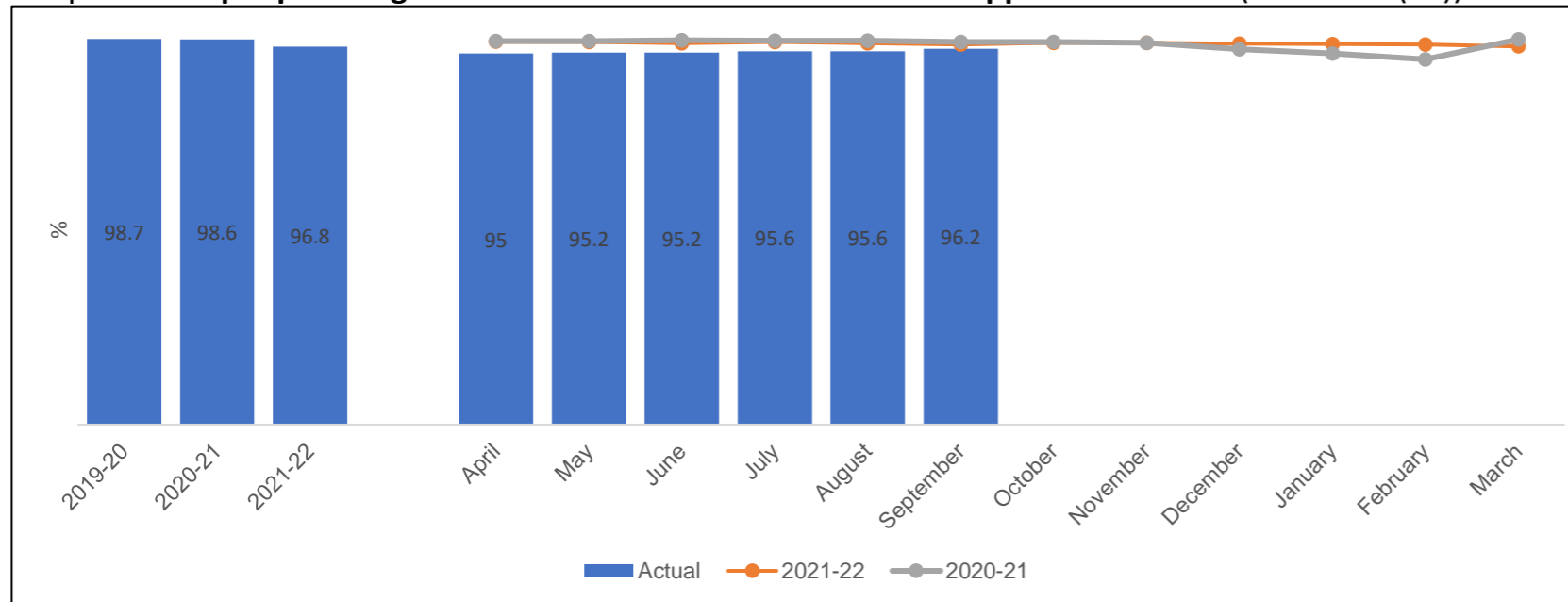


Of the adults with learning disabilities who have had their cases reviewed during this year, the employment of one individual has been confirmed as above.

Currently there is work taking place working across the People Group to explore ways to encourage and support more people with learning and other disabilities as well as long term conditions to access employment.

### Self Directed Support

Proportion of people using social care who receive self-directed support - ASC 049 - (ASCOF 1C (1a))

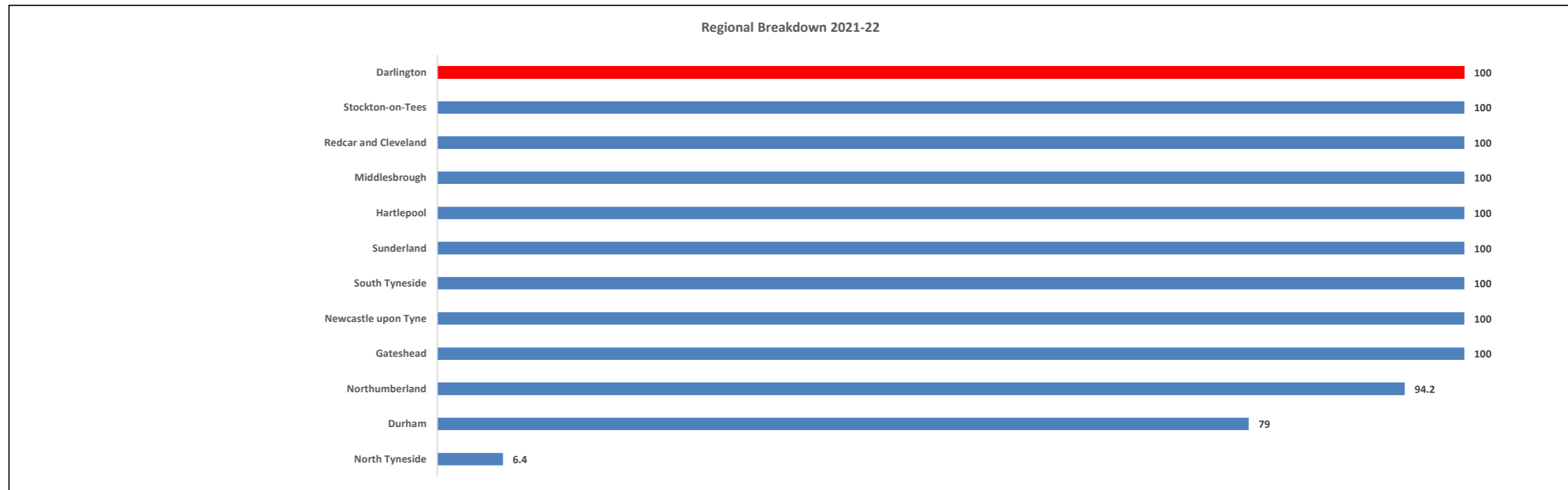
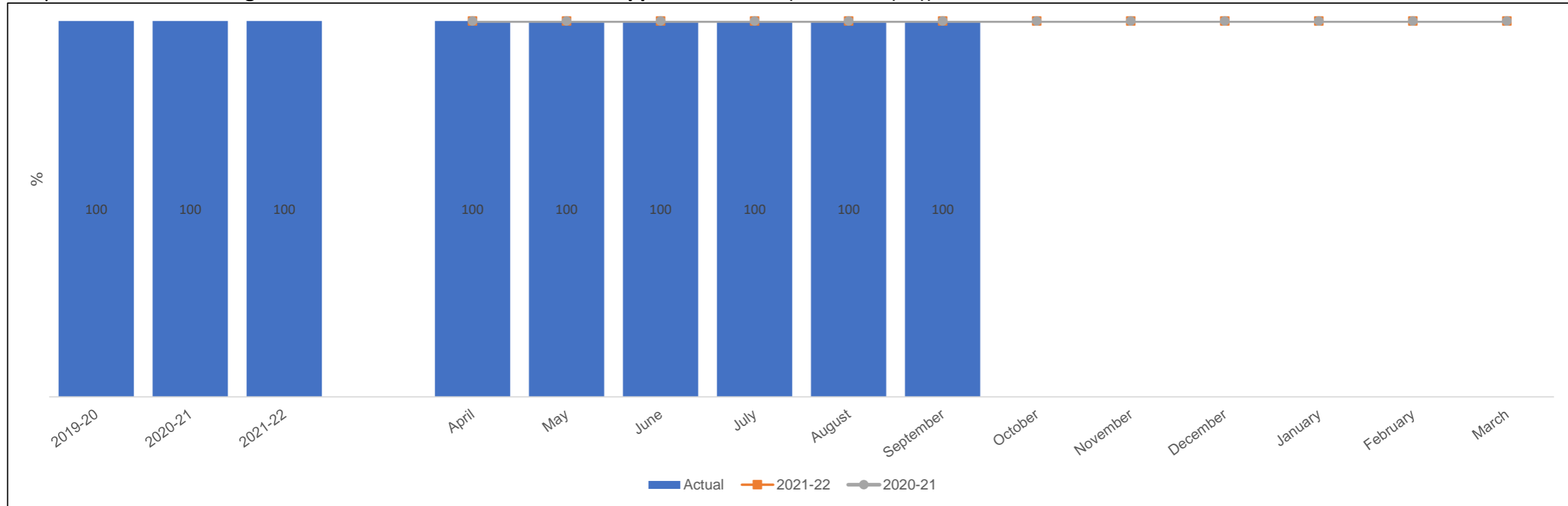


Since April the proportion of clients using social care who receive self directed support is 96.2%. In terms of actual numbers this equates to 726 individuals receiving self directed support.

Graph 3 shows that, while the total number of individuals under 65 receiving self-directed support is very close to the number of 65+ (389 vs 350), there many more 18-64 managing their own budget via direct payments.

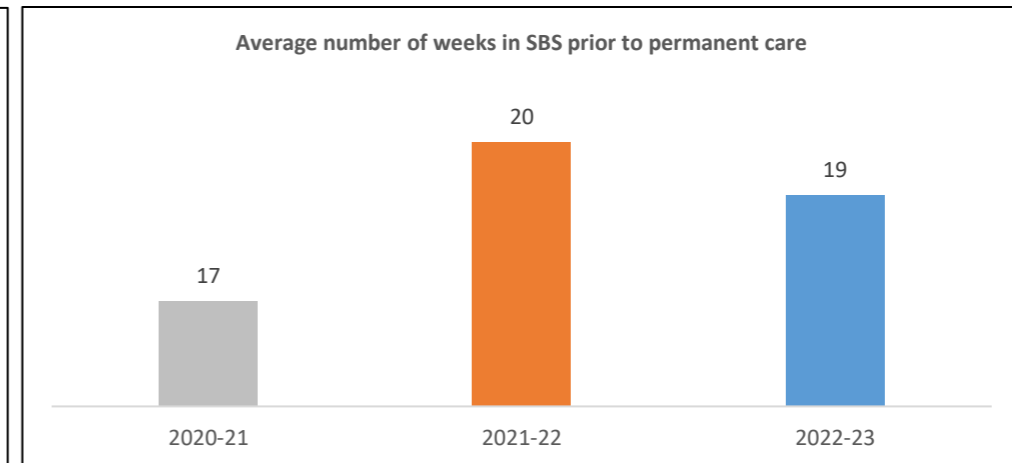
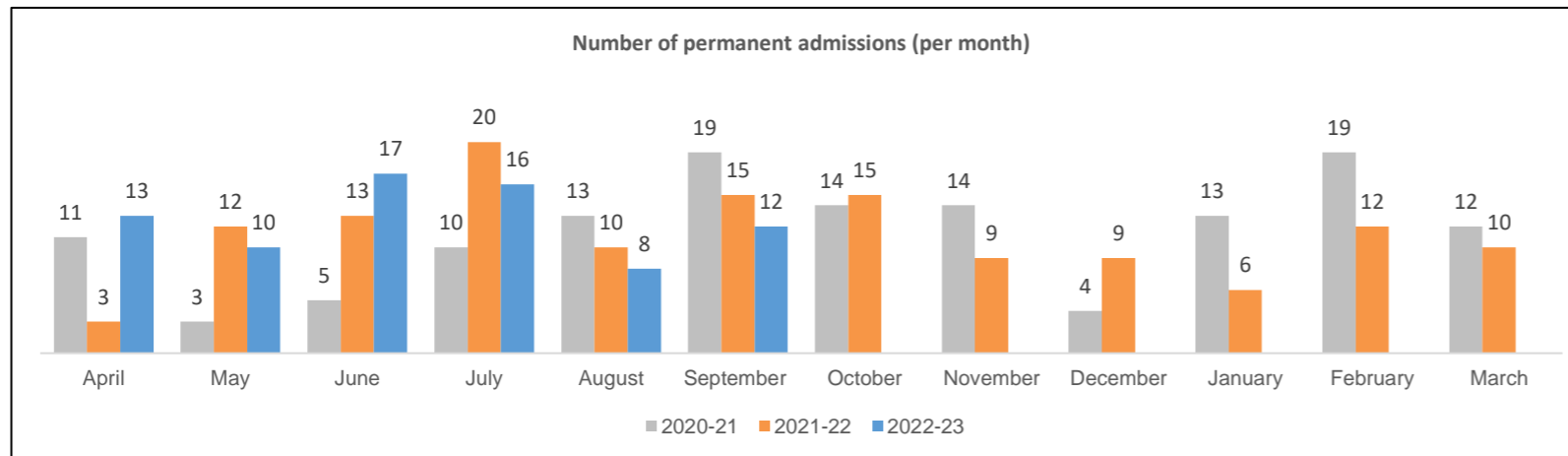
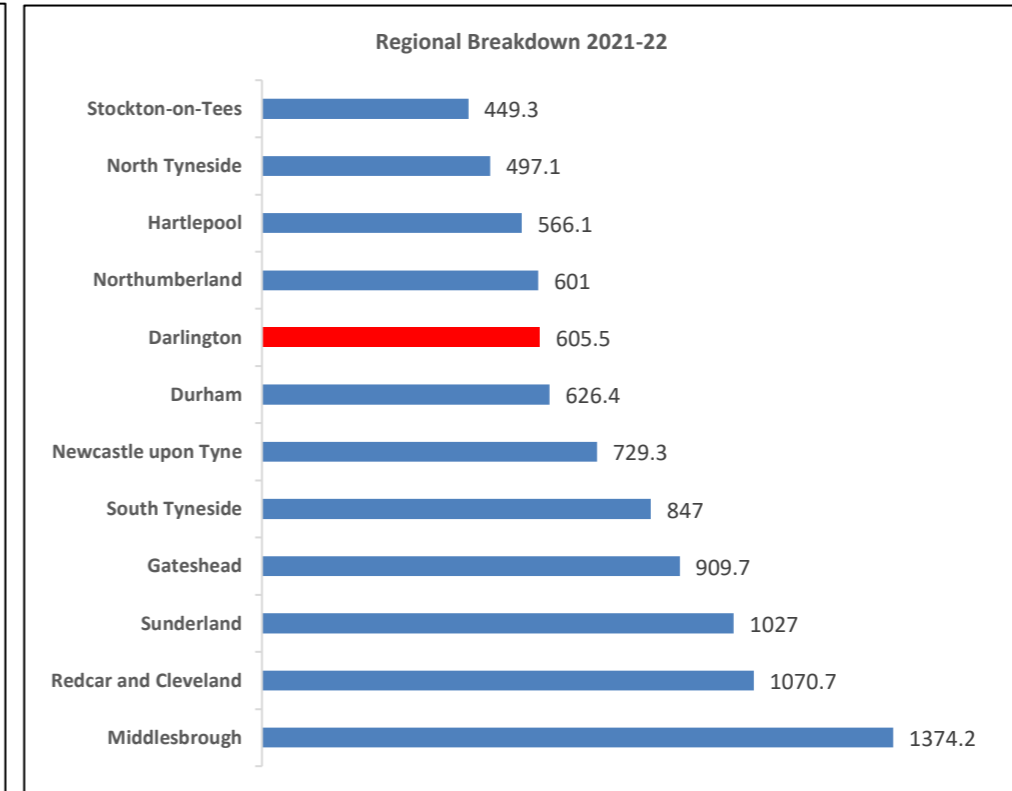
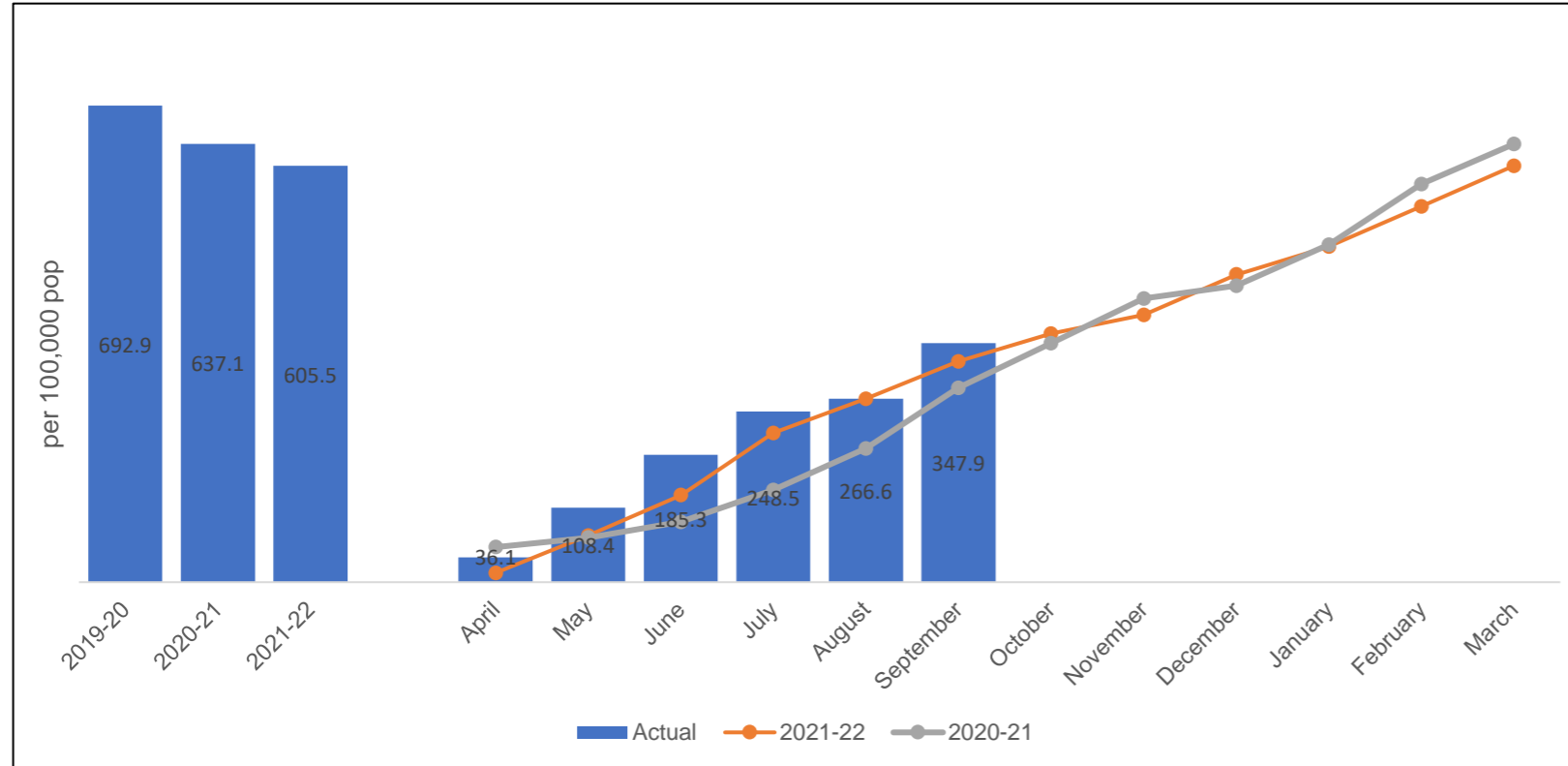
### Self Directed Support

Proportion of **carers** using social care who receive **self-directed support** - ASC050 - (ASCOF 1C (1b))



### Self Directed Support

Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population - ASC 002 - (ASCOF 2A-2)



The number of individuals who move to permanent care is now higher than the previous 2 years.

During Q2, 92% (76) of individuals who moved to permanent care came straight from a Short break stay, this is an increase from the same period last year where the figure was 79% (73).

Of those individuals who did move to permanent care from a Short break stay, the average length of stay in a short break stay setting was 130 days (19 weeks), this is compared to 139 days (20 weeks) during the same period last year.

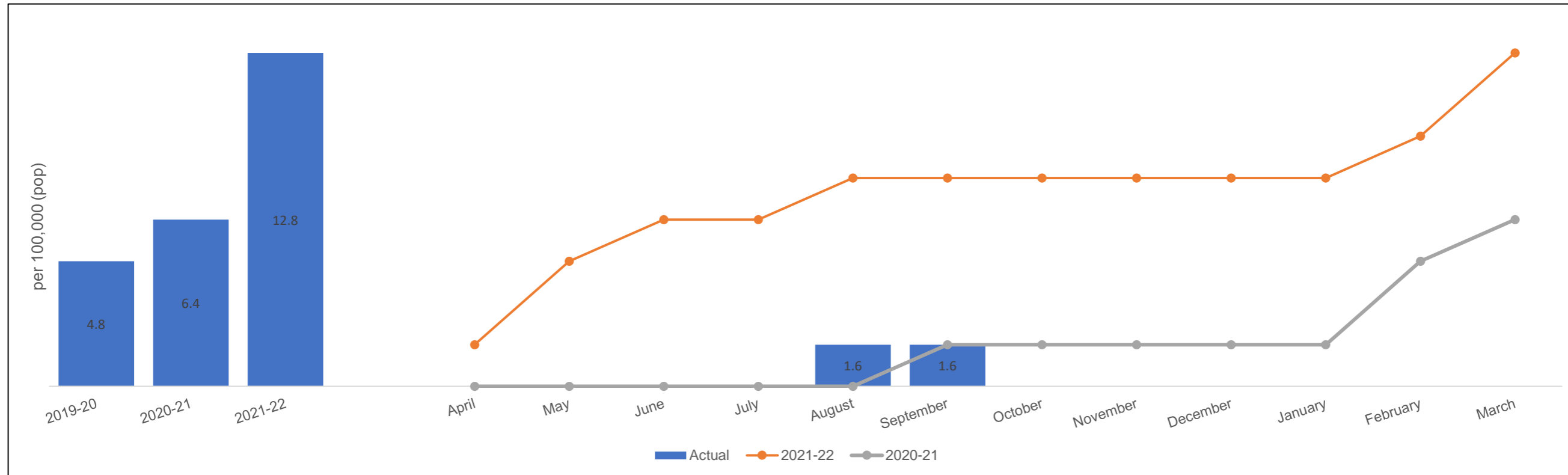
Data taken from North East Landscape shows that average age on admission for residential care is 78.3 whilst for nursing it is 72.9.

Currently the average cost per person in permanent care is £750 per week.

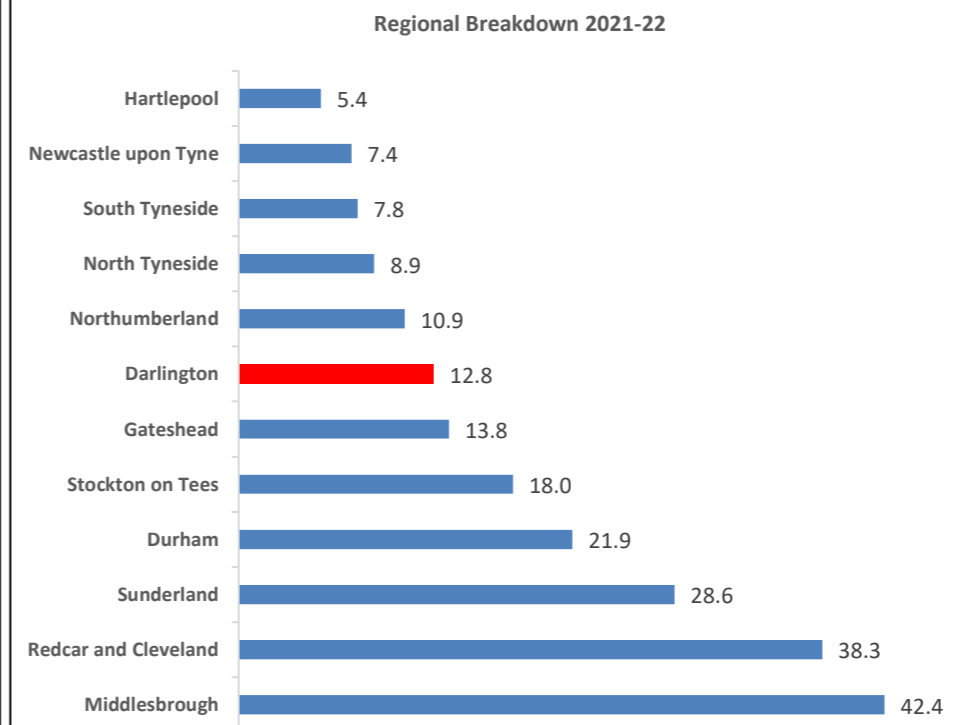
The average length of stay currently is 36 months, this is an increase from 34 months during the previous quarter and 33 months pre-Covid.

### Self Directed Support

Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population - ASC 003 - (ASCOF 2A-1)

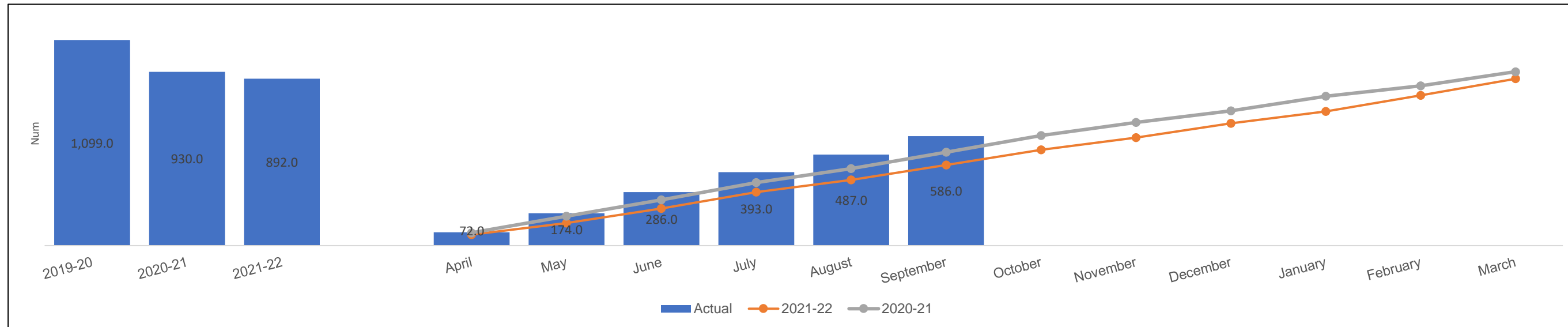


Since April 2 individuals have moved to permanent care aged 18-64. A robust assurance by Team Managers and Validation continues to ensure that clients only enter permanent care when necessary.

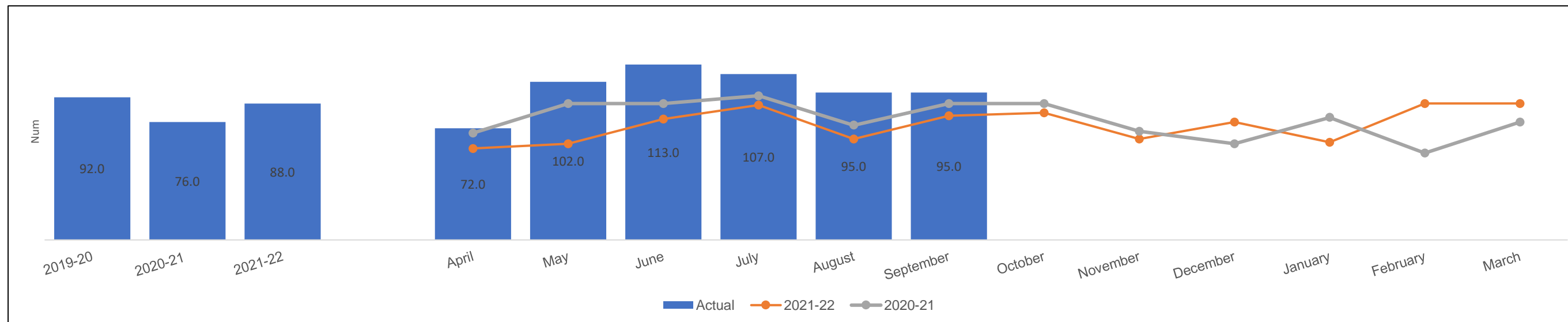


### Safeguarding

Number of safeguarding concerns (initial enquiries started) YTD - ASC 208



Number of safeguarding concerns (initial enquiries started) per month - ASC 209



There have been 586 safeguarding initial enquiries started since April. This is higher than the same period during the past 2 years.

During 2021-22 there was an average of 74 initial enquiries started each month, the average of initial enquiries started since April is 98, which is higher than last year's average.

Darlington have some specific pressure with some providers, particularly private hospitals who have their own policies and procedures which they apply when making referrals. We have implemented proactive engagement with some providers where meetings are taking place regularly to discuss the threshold.

The amalgamation of both Adult's and Children's safeguarding under the Darlington Safeguarding Partnership umbrella was designed to strengthen partnership working across both areas, ensuring everyone in Darlington can live their lives safely. Work is ongoing to make the website more user-friendly and to include further resources and information over the coming weeks. Alongside this, the internal review of safeguarding practices will further strengthen the processes carried out when safeguarding concerns are initially reported, to ensure these are managed appropriately.

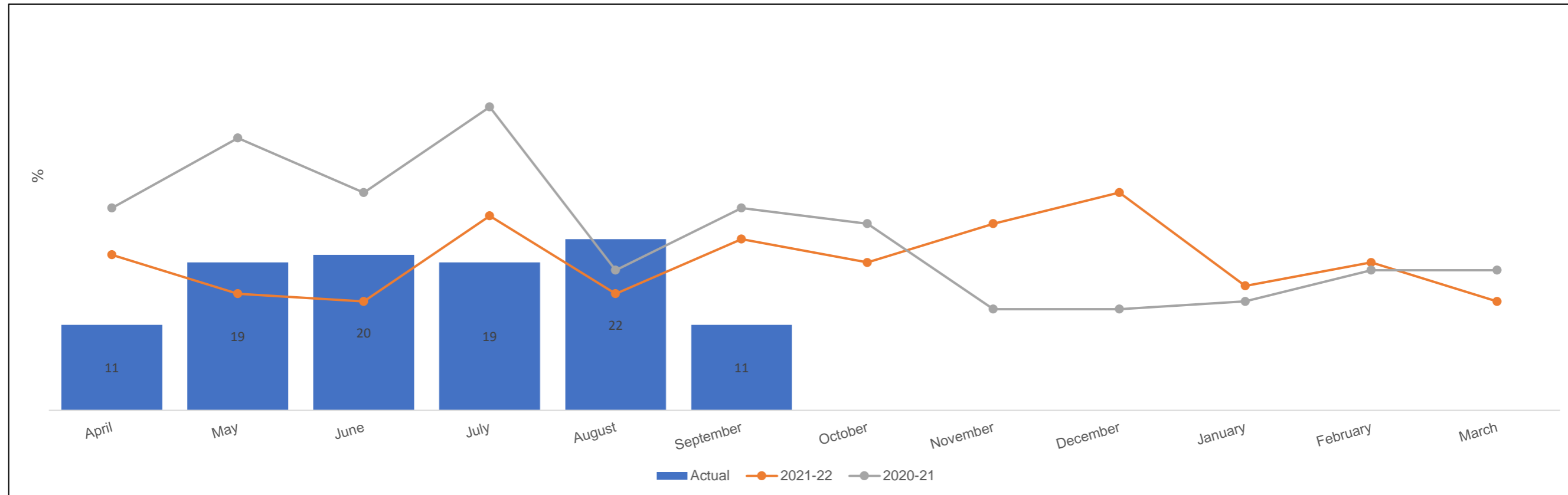
The Safeguarding Project has highlighted the immediate need for additional resources to offer more training in relation to triaging referrals. Three temporary experienced workers have been obtained to offer this support, along with additional external bespoke training which will be completed by the end of March 2023.

The Safeguarding Team are also reviewing how referrals are taken and feel moving to a telephone referral system would be a more efficient way of taking and screening referrals and this would also mirror the system operated by Children Services.



### Safeguarding

Number of strategy meetings undertaken i.e. concerns progressed to strategy per month - ASC 211



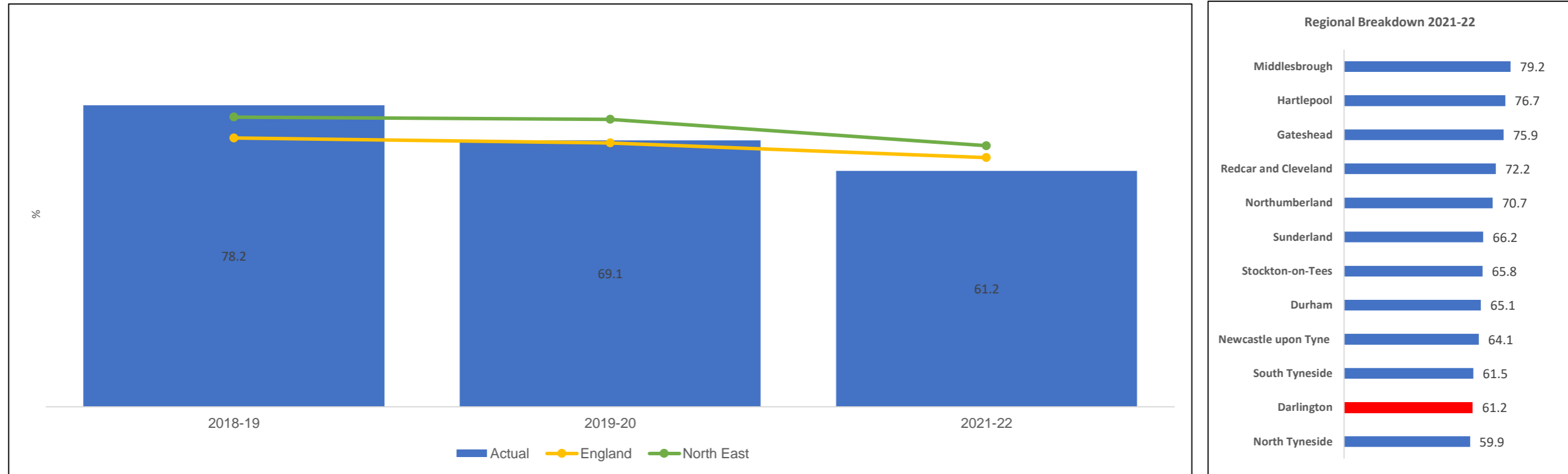
102 of the 586 safeguarding initial enquiries started during the first 6 months of 2022/23 have progressed to strategy. That is a 17.4% conversion rate.

The safeguarding project have undertaken reviews on approximately 80 cases and highlighted a number of cases which did not progress to strategy which needed to. As a result of this there are currently additional resources in the Safeguarding Team offering more management oversight until all staff have completed a 4-day high intense training which will be completed by the end of March 2023.

Work is also ongoing to improve the quality of professional safeguarding practice in order to embed 'Making Safeguarding Personal' further, and to make sure that the voice of the person and that safeguarding processes ensures that a person feels safe, is listened to and at the heart of decision-making.

**Satisfaction**

Proportion of people who use services who find it easy to find information about services - ASC 054 (ASCOF 3D1)



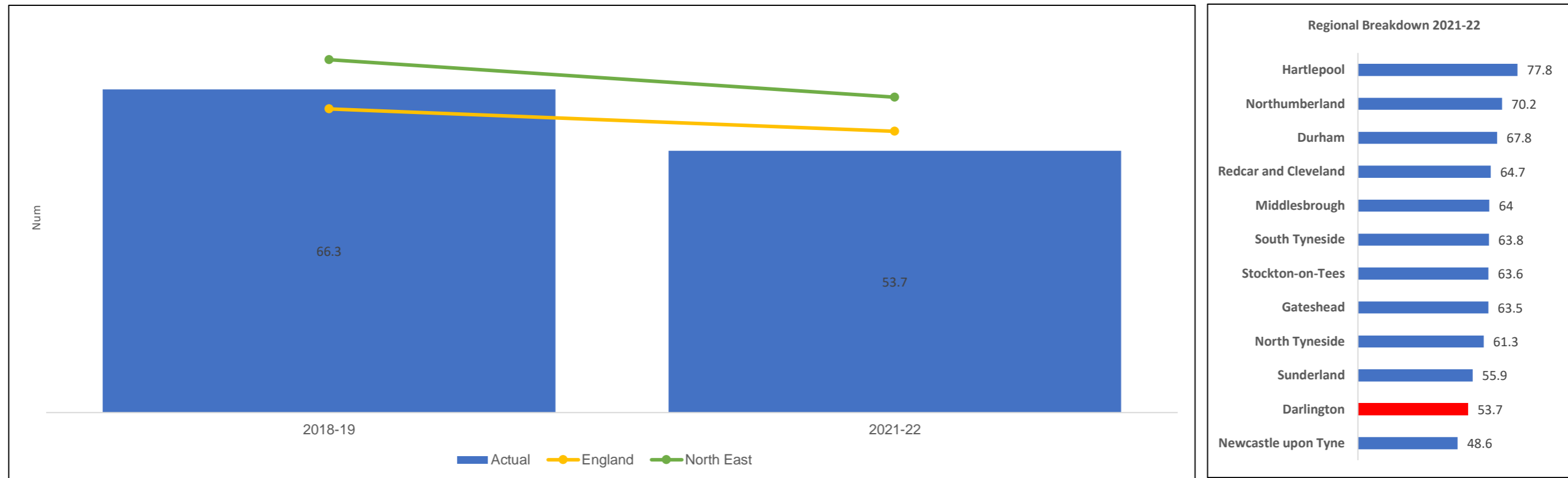
The proportion of people who use services and find it easy to find information has steadily fallen since 2018-19. The reduction in performance is in line with both the regional and national averages.

Satisfaction levels in the ease of finding information has fallen 17% since 2018-19 for Darlington, compared to 7% for North East and 5.1% for England during the same period.

Although satisfaction has fallen since 2018-19 work is currently taking place to improve the awareness of adult social care via the One magazine and social media, the review of webpages and refresh of layout and engagement with user groups. An online assessment for care and support as well as financial support has been implemented and is now available on the website.

### Satisfaction

Proportion of carers who use services who find it easy to find information about services - ASC 055 (ASCOF 3D2)



The proportion of carers who use services and find it easy to find information has steadily fallen since 2018-19. This information is collected bi annually. The reduction in performance is in line with both the regional and national averages.

Satisfaction levels in the ease of finding information has fallen 12.6% since 2018-19 for Darlington, compared to 7.7% for North East and 4.6% for England during the same period.

Although satisfaction has fallen since 2018-19 work is currently taking place to improve the awareness of adult social care via the One magazine and social media, the review of webpages and refresh of layout, and the establishment of listening groups for carers. An online assessment for care and support as well as financial support has been implemented and is now available on the website.